



Patagonia is an outdoor apparel company founded in 1973. At a time when all life on earth is under threat of extinction, we aim to use the resources we have—our business, our investments, our voice and our imagination—to influence changes needed to protect our planet. A registered B Corporation and founding member of 1% for the Planet, Patagonia is recognised internationally for its commitment to product quality and environmental activism, contributing over \$145 million in grants and in-kind donations to thousands of grassroots environmental groups around the world.

For our store in Munich, we are looking for a:

Retail Repair Tech Specialist (f/m/d)

We're in business to save our home planet. Your role will contribute to this purpose by performing repairs on technical outerwear, apparel, and bags for our customers in the store.

By repairing our customer's clothes, you won't only play an active role in saving our home planet, but you will also keep alive the story of the products and help create more memories in the outdoors for our customers. You will be able to interact with our customers and see their satisfaction as they walk out of our store with their newly repaired product.

Main tasks:

- Perform high quality repairs on our technical products using industrial sewing equipment.
- Attend walk-in customers with their repair needs.
- Dismantle all beyond repair items from all the trims and spare part we can REUSE – Zero waste.
- Manage the product intake and outtake. Keep our system up to date (when the repair admin is absent)
- Manage the inventory of trims (check the stock level, and fill the online forms to reorder, if needed) .
- Work as a team member to uphold quality, communication, and turn time standards.

What we're looking for:

- A love of the outdoors
- A passion for saving our home planet and making a positive impact through your work
- Experience repairing technical products and/or outdoor textiles, such as outdoor sports gear, backpacks and luggage, down insulated jackets, Gore-Tex materials, etc.
- Experience using heat press machine.

- Experience working with industrial sewing machines. Basic sewing machine maintenance and troubleshooting.
- Basic understanding of all zipper line replacements.
- In depth level of knowledge around different layers, fabrics and their functions.
- Basic hand sewing skills.
- Language skills: Fluent German and English; in addition knowledge of other European languages will be a plus.
- Eager to learn and think outside the box when repairing products.

It's a plus if you also have the following:

- Patternmaking skills
- Experience in repair engagement with end consumer

Other important details:

- This is full time position based in our Munich Store.
- The store is open 6 days per week. The number of scheduled hours per week may vary and you will be expected to be available to work at least one weekend day in two weeks.
- We strive to make unbiased decisions and to offer a great experience to every person who applies for a role at Patagonia. Our interviews include standardized questions that focus on the aspects that are important for success in the role. For this role there will also be a practical test, where you can showcase your skills.

If you are interested, please apply directly to our website <https://patagonia.hirehive.com/retail-repair-tech-specialist-fmd-munich-TeSdxN>